

Document Title:	COVID-19 Medicare Member Liability Reinstatement Notice 6.1.2021 - WEB
Point of Origin:	Ann Meagle, Director, Corporate Provider Communications
Objective:	Inform providers of reinstatement of Medicare member liability as it relates to COVID-19 treatment and all telehealth services.
Intended Audience:	All Medicare providers across all plans.
Format:	Web post for COVID-19 Provider Resource page of public websites.
Requirement:	Required.
Action Needed:	Post to COVID-19 Provider Resource pages on appropriate Health Plan and product websites.

MEDICARE MEMBER LIABILITY FOR TELEHEALTH AND COVID-19 TREATMENT SERVICES TO BE REINSTATED STARTING JUNE 1, 2021

As we continue address the COVID-19 pandemic, we want to update you on important Medicare benefit information as it relates to currently expanded coverages. For dates of service June 1, 2021 onward, Medicare member liability (copayments, coinsurance and/or deductible cost sharing) will be reinstated as according to their benefits for the following services:

COVID-19 Treatment Services

- COVID-19 treatment services (those billed with a confirmed ICD-10 diagnosis code) will continue to be eligible for coverage for the duration of the public health emergency (PHE).
- Prior authorization requirements will also continue to be waived for COVID-19 treatment services during the PHE.
- Providers should resume collecting Medicare member liability at the point of service on June 1, 2021 onward.

All Telehealth Services

- Any services that can be delivered virtually will continue to be eligible for telehealth coverage for the duration of the public health emergency (PHE).
- Prior authorization requirements will also continue to be waived for all telehealth services during the PHE.
- Providers should resume collecting Medicare member liability at the point of service on June 1, 2021 onward.
- Providers should reflect telehealth care on their claim form by following standard telehealth billing protocols in their state.

- For further coding guidance for telehealth services, we recommend following what is being published by:
 - [Department of Health and Human Services \(HHS\)](#)
 - [American Medical Association \(AMA\)](#)
 - [Centers for Medicare and Medicaid \(CMS\)](#)

In accordance with this reinstatement, [Health Plan Name] has updated the Billing Guidance for COVID-19 Vaccines, Testing, Screening, and Treatment document posted on our website.

[Health Plan Name] continues to work in close partnership with state, local and federal authorities to serve and protect our members and communities during the COVID-19 pandemic, including ensuring that our providers have relevant and up-to-date information. We value your partnership during these unprecedented times.

This guidance is in response to the current COVID-19 pandemic and may be retired at a future date.